Appeals Policy

All policies relating to BTEC work should be read in conjunction with school policies to which they will defer where necessary when matters arise.

Aim:

- To enable the learner to enquire, question or appeal against an assessment decision.
- To attempt to reach agreement between the learner and the assessor at the earliest opportunity.
- To standardise and record any appeal to ensure openness and fairness.
- To facilitate a leaner's ultimate right of appeal to the warding body, where appropriate.
- To protect the interests of all learners and the integrity of the qualification.

In order to do this, the centre will:

- Inform the learner at induction, of the Appeals Policy and procedure.
- Record, track and validate any appeal.
- Forward the appeal to the awarding body when a learner considers that a decision continues to disadvantage her/him after the internal appeals process has been exhausted.
- Keep appeals records for inspection by the awarding body for a minimum of 18 months.
- Have staged appeals procedure.
- Will take appropriate action to protect the interest of other learners and the integrity of the qualification, when the outcome of an appeal questions the validity of other results.

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2019